

**American
Health
Gate**

**RECHARGEABLE
ELECTRONIC THERMOMETER
AHG-372**

INSTRUCTION MANUAL

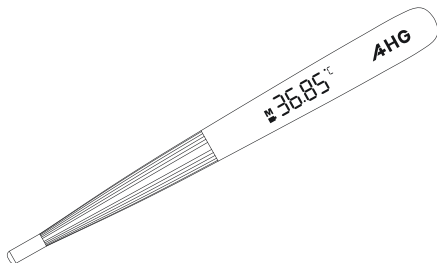


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RECHARGEABLE ELECTRONIC THERMOMETER

Thank you for purchasing the AHG rechargeable electronic thermometer.

- For safe and proper use of this product, please read and fully understand the safety precautions in this user manual.
- Keep this manual for future reference.
- Store it properly to prevent loss.
- If you need further information, please contact the manufacturer.

Intended Use / Indications for Use

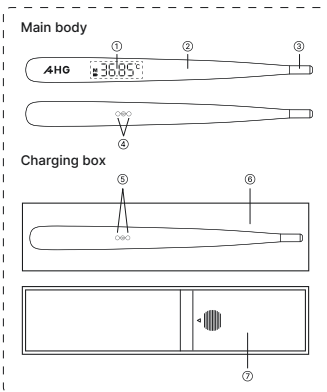
The AHG-372 is intended to measure human body temperature via the axillary (underarm) method. Suitable for use in home environments and by healthcare professionals when used according to instructions.

Contraindications: None.

Intended Users: For use by trained healthcare professionals or laypersons following proper instructions.

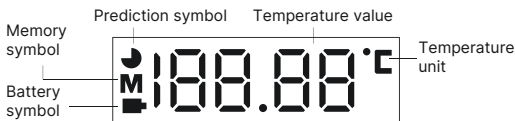
Intended Use Environment: Home or clinical settings.

DEVICE DESCRIPTION AND COMPONENTS



- ① **Display:** Provides temperature readings, memory recall, battery status, error messages, and mode indication.
- ② **Unit body:** The main housing of the thermometer.
- ③ **Probe:** Used for measuring temperature.
- ④ **Pogo Pin:** Connects to the thermometer for recharging.
- ⑤ **Charging port:** Used for recharging the thermometer.
- ⑥ **Charging box cover:** Contains batteries and provides charging for the thermometer.
- ⑦ **Battery cover:** Secures the battery compartment.

DISPLAY

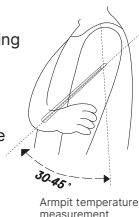


- **Memory symbol:** Indicates recall of previous measurements.
- **Battery symbol:** Indicates low battery or charging status.
- **Temperature Unit (°C):** Indicates the temperature unit selected.
- **Temperature value:** Displays the temperature reading when a measurement is completed or when recalling a stored reading from memory.
- **Prediction Symbol:** Indicates fast (predictive) measurement mode.

CORRECT MEASUREMENT POSTURE

Before Use:

1. Ensure the thermometer is fully charged by placing it in the charging box.
2. Keep the armpit closed for more than 5 minutes before measurement to obtain a more accurate result.
3. Clean the device and remove any sweat from the armpit before measuring the temperature.



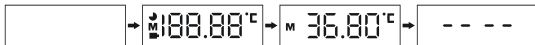
Steps:

- Place the thermometer probe in the center of the armpit, ensuring it touches the skin.
- Gently press the probe upward and clamp it with your arm.
- Keep your arm close to your body during measurement to ensure the probe is fully covered and not exposed to air.

INSTRUCTIONS FOR USE

1. Remove the thermometer from the charging box. It will automatically turn on when it vibrates. When "----" appears on the screen, the thermometer is ready to measure.

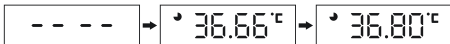
If the thermometer is outside the charging box and turned off, shake it to turn it on and enter prediction mode.



2. Measurement Mode Selection

2.1 Fast Measurement (Prediction Mode)

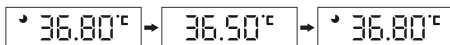
Place the thermometer probe under the armpit. The measurement will be completed in about 15 seconds. The thermometer will vibrate and display the result. You can then read the temperature value, as shown below:



Once the predictive measurement is completed, shake the thermometer to restart measuring mode. "----" will appear on the screen.

2.2 Accurate Measurement (Actual Mode)

Do not remove the thermometer after the fast measurement. It will automatically enter accurate measurement mode after approximately 15 seconds. The accurate measurement will be completed in 8 minutes. The thermometer will vibrate and display the result, allowing you to read the temperature value.



After completing the actual measurement, shake the thermometer to re-enter measuring mode. If you shake the thermometer again within 5 minutes, it will enter actual measurement mode. To enter predictive mode, wait at least 5 minutes or place the thermometer in the charging box to power up before removing it for use.

2.3 Measurement Result

Temperature value	Display	Prompt/Vibrations
$T < 32.00^{\circ}\text{C}$	Lo °C	Three times, two consecutive vibrations
$32.00^{\circ}\text{C} \leq T < 37.50^{\circ}\text{C}$	Measurement data	Three times, two consecutive vibrations
$37.50^{\circ}\text{C} < T \leq 43.00^{\circ}\text{C}$	Measurement data and the temperature unit is orange	Three times, four consecutive vibrations
$T > 43.00^{\circ}\text{C}$	Hi °C	Three times, two consecutive vibrations

- Place the thermometer into the charging box to start charging. It will automatically turn off when fully charged.

INSTRUCTIONS FOR USE

Notes:

- *For the most accurate temperature measurement, use the Actual Measurement Mode, which takes approximately 8 minutes.*
- *If you need to measure again, please wait for 3 minutes.*

NOTES

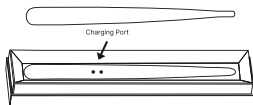
- The rechargeable electronic thermometer has two modes: adjusted mode and direct mode. This thermometer is intended for armpit use. Using it at an incorrect measurement site may result in inaccurate readings.
- Before measuring, avoid activities such as eating, drinking hot or cold beverages, smoking, strenuous exercise, emotional stress, or bathing. Rest for at least 30 minutes before taking a measurement.
- Movement during measurement may also lead to inaccurate readings.
- Ending the measurement too early or measuring for too short a time can result in errors, displaying the symbol "Er °C."
- For armpit temperature measurements, sweating or incomplete coverage of the temperature sensor may lead to lower readings.
- If comparing two thermometers, even if the error margin is similar, different temperatures may be recorded due to varying measurement methods.
- When transitioning the thermometer from a high-humidity or low temperature environment to a working temperature environment, allow it to acclimate for 30 minutes before use.

Recall Record

After a successful measurement, the thermometer will power off automatically. The last recorded measurement value will be displayed when the thermometer is powered on again.

THERMOMETER ACCESS INSTRUCTION

1. Place the thermometer into the charging box with the charging port facing downward, as shown below.



2. Gently press the end near the display screen to release the thermometer, as shown below



CHARGING MODE

1. If the thermometer shows a low battery icon "■" on the screen, or there is no display (even after shaking the thermometer), place it back into the charging box to recharge.



(Low battery)



(No display)

2. When the thermometer is placed in the charging box, the charging icon "■" will appear on the screen and flash until fully charged. Once fully charged, the display will turn off.



(Charging)



(After fully charged)

CHARGING MODE

Notes:

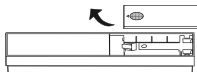
- *Battery life depends on usage frequency and duration. If the battery drains unusually fast, replace it or contact maintenance support.*
- *In extreme conditions, the battery may leak corrosive fluid. If it comes into contact with skin or eyes, rinse immediately with water and seek medical attention.*

REPLACING THE CHARGING BOX BATTERY

If the charging box shows an orange "  " icon or there is no display, replace the batteries in the charging box.

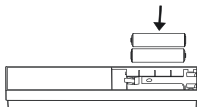
Step1:

Open the battery compartment by pressing and sliding the battery cover in the indicated direction.



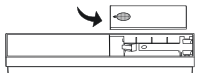
Step2:

Insert two (2) AAA batteries, ensuring the correct alignment of positive (+) and negative (-) terminals.



Step3:

Slide the battery cover back into place securely.



Important Notes:

- Always use the same type or brand of batteries.
- Ensure proper alignment of battery terminals during installation.
- Remove batteries if the thermometer will not be used for an extended period (more than one month).

ERROR MESSAGES

Error Message	Solution
No respond (Cannot power on)	Charge the thermometer or replace the batteries in the charging box.
Display  during use	Low battery detected. Please charge the thermometer.
The  is orange	The charging box has low battery. Please replace the batteries in the charging box.
Hi°C	The measured temperature is below 43.00°C
Ho°C	The measured temperature is below 32.00°C
Err	Sensor malfunction. Please contact your retailer.
Er°C	The fast measurement was not completed. Please remeasure.
"Er°C" - XX.XX°C	If the measurement is incomplete in the measurement mode, "Er°C" will appear, followed by the predicted value.

CLEANING AND DISINFECTION

Cleaning

The device surface should be cleaned immediately after use at room temperature as follows:

1) Temperature Probe:

- Gently wipe the probe surface with a cotton swab slightly moistened with 70%-80% medical alcohol for 15 seconds.
- Immediately wipe dry with a clean cotton swab for 20 seconds.
- Allow at least 5 minutes drying time before taking temperatures.
- Ensure the probe is clean and dry. Avoid touching the probe except when cleaning is required.
- If the probe is damaged, please review the warranty card for guidance.

2) Thermometer and Charging Box:

- Use a soft cloth slightly moistened with 70%-80% medical alcohol to clean the thermometer or charging box display and exterior for 20 seconds.
- Immediately wipe dry with a clean, soft cloth for 20 seconds.
- Allow at least 5 minutes drying time before taking temperatures.
- Ensure the display and exterior are clean and dry.
- If the device is damaged, please review the warranty card for guidance.

Disinfection

The device surface should be disinfected immediately after use in environments with a risk of infection as follows:

1) Temperature Probe:

- Gently wipe the probe surface with a cotton swab slightly moistened with 70%-80% medical alcohol for 20 seconds.
- Immediately wipe dry with a clean cotton swab for 25 seconds.
- After disinfecting, allow at least 5 minutes of drying time before using the thermometer again.
- Ensure the probe is clean and dry. Avoid touching the probe except when cleaning is required.
- If the probe is damaged, please review the warranty card for guidance.

1) Thermometer and Charging Box:

- Use a soft cloth slightly moistened with 70%-80% medical alcohol to disinfect the thermometer or charging box display and exterior for 30 seconds.
- Immediately wipe dry with a clean soft cloth for 35 seconds.
- Allow at least 5 minutes drying time before taking temperatures.
- Ensure the display and exterior are clean and dry.

Inspect the Device Surface: Ensure the device is visibly clean before and after each use.

Important Notes:

- Do not use abrasive cleaning agents or non-recommended disinfectant solutions.
- The product cannot be cleaned or maintained while in use.
- If used by multiple patients, cleaning and disinfection are necessary. Steps 1 and 2 should be repeated before and after each use.
- The product is not waterproof. Do not submerge the thermometer in water or other liquids. Avoid using abrasive cleaners.
- Only use the recommended cleaning and disinfection methods. Do not use non-recommended methods.
- If the probe is damaged, please review the warranty card for guidance.
- If the charging box is damaged, please review the warranty card for guidance.

Storage

Store the thermometer under the following conditions:

- Temperature: -20°C to 55°C
- Relative Humidity: 15% - 93% RH
- Atmospheric Pressure: 70 - 106 kPa
- Do not expose the thermometer to direct sunlight, high temperatures, dampness, fine dust, flames, vibration, or impact.
- If the thermometer will not be used for an extended period, remove the battery.
- Always keep the thermometer out of reach of children.

Calibration

- This product is calibrated at the time of manufacture. When used according to the instructions, periodic calibration is not required.
- If you have concerns about the accuracy of the thermometer's measurements, please contact our service representative for assistance.
- The manufacturing date can be found on the label located on the device.

TECHNICAL SPECIFICATIONS

Device Name	Rechargeable Electronic Thermometer
Model	AHG-372
Measurement Mode	Axillary Mode - Adjusted Mode (Predictive Measurement) - Direct Mode (Actual Measurement)
Measurement Units	Celsius (°C)
Operating Conditions	5°C-40°C, 15% RH-80% RH
Transport and Storage Conditions	-20°C-55°C, 15% RH-93% RH, 70 kPa-106 kPa
Measuring Site	Axillary
Reference Body Site	Axillary
Measurement range	32.00°C-43.00°C
Laboratory Accuracy	±0.10°C
Clinical Repeatability	≤±0.3°C
Accuracy for Clinical Test	≤±0.3°C
Resolution of Display	0.01°C
Memory Recall	1 measurement recall
High Temperature Hint	≥37.50°C
Thermometer Dimensions	130 mm × 11 mm × 7 mm
Charging Box Dimensions	157 mm × 37 mm × 19 mm
Thermometer Weight	Approximately 5.5g
Charging Box Weight	Approximately 53g (without batteries)
Thermometer Battery	DC 3.7 V Li-ion Battery, 20mAh
Charging Box Battery	DC 3V, 2 x AAA Batteries
Automatic Switch Off	No operation within 3 minutes
Product Life	Lifetime international warranty
Transient Response Time	<60 seconds (from low to high temperature), not applicable from high to low temperature
Software Version	A.01
Standards	The product is made under the ISO 80601-2-56 standard.

CLASSIFICATION

- (1) Internally powered equipment
- (2) Type BF applied part
- (3) IP Classification:
 - IP65 (Thermometer body)
 - IP21 (Charging box)
- (4) Disinfection: 70%-80% medical alcohol
- (5) Not Category AP / APG equipment

INCLUDED IN DELIVERY

Package Contents:

- Rechargeable Electronic Thermometer x1
- Charging Box x1
- Instruction for Use x1
- Warranty Card x1

SAFETY PRECAUTIONS

Warning marks and symbols are included to ensure the safe and proper use of this product and to prevent injury to you and others.

- Refer to the table below for descriptions of warning marks and symbols.

 Warning	Indicates a possibility of personal injury in case of improper use.
 Notice	Indicates a possibility of personal injury or property damage in case of improper use.
<i>Property damage includes damage to household property, pets, etc.</i>	

Explanation of Marks or Symbols

The following symbols may appear on the manual, AHG-372 rechargeable electronic thermometer, and its accessories.

	PROHIBITION Indicates forbidden actions. Specific instructions may be expressed in words or figures within or beside the mark. General prohibition is indicated by the symbol on the left.
	MUST OBSERVE Indicates compulsory actions. Specific instructions may be expressed in words or figures within or beside the mark. General obligation is indicated by the symbol on the left.

The following symbols may appear on the packaging and in these instructions for use.

Symbol	Description	Symbol	Description
	Follow instructions for use		Type-BF applied part
	Transport package: Keep dry		Keep away from the sunlight
	LOT number		Authorized representative
	Medical Device		Do not roll
	Correct upright position		Fragile, handle with care
	Manufacturer		Production Date
	Caution, consult accompanying documents		Temperature limitations
	CE Mark: Indicates compliance with EU Regulation 745/2017.		Non-ionizing electromagnetic radiation
	Catalogue number, indicates the manufacturer's catalogue number.		Dust-tight, protected against water jets.
	Protected against solid foreign objects of 12.5 mm and greater; Protection against vertically falling water drops.		
UDI Template  - (01) Device Identification (DI) - (17) Expiration Date - (11) Production Date - (10) Lot Number - (21) Serial Number			

Proper Disposal of Electrical Appliances



Do not dispose of electrical appliances as unsorted municipal waste. Instead, use separate collection facilities. Contact your local government or authorities for information on available collection systems.

Environmental Risks of Improper Disposal:

- Electrical appliances disposed of in landfills or dumps may release hazardous substances into the groundwater.
- These substances can enter the food chain, posing risks to health and well-being.
- Proper disposal ensures environmental protection and public safety.

Warnings:

- *Do not use the thermometer in temperature extremes (below 5°C or above 40°C) or humidity extremes (below 15%RH or above 80%RH). Failure to do so may result in inaccurate measurements.*
- *Do not store the thermometer in temperature extremes (below -20°C or above 55°C) or humidity extremes (below 15%RH or above 93%RH). Improper storage may affect accuracy and performance.*
- *If the temperature probe is damaged or becomes loose, stop using the device.
Please review the warranty card for guidance.*
- *Do not rely solely on measurement results for self-diagnosis or treatment. Always follow your doctor's advice.
Self-diagnosis may lead to serious health risks.*
- *Gently clean the temperature probe with a soft, dry cloth. Do not use toilet paper or paper towels, as they may scratch the surface and impact accuracy.*
- *Install the battery correctly as per the user manual. Incorrect installation may cause overheating or damage.*
- *Do not immerse the thermometer in water or any liquid. This device is not waterproof.*
- *Ensure the device is functioning safely and in proper working condition before use.*
- *Keep mobile phones away from the thermometer while in use. Portable RF communications equipment may interfere with medical devices, causing inaccuracies.*



Warnings:

- *The temperature probe is durable, but handle it with care. If damaged, stop use immediately and refer to the warranty card for guidance.*
- *Do not modify the thermometer without authorization from the manufacturer. Unauthorized modifications may compromise safety and accuracy.*
- *This device is not repairable and contains no user-serviceable parts. If issues occur, please review the warranty card for guidance.*
- *No calibration is required. If problems occur, please review the warranty card for guidance.*
- *If this device is modified, it must be professionally tested and inspected before further use. If any issues occur, please review the warranty card for guidance.*
- *Do not use this thermometer if you have an implanted medical device (e.g., pacemaker). The built-in magnet may cause malfunctions.*
- *The operator should not touch both the thermometer and the patient simultaneously.*
- *Keep the thermometer out of children's reach. If the battery or protective film is accidentally swallowed, consult a doctor immediately.*
- *Do not throw batteries into fire. Batteries may explode if exposed to high heat.*

Recommendations

- Use this device only for its intended purpose.
- Patients may operate and maintain the device as needed.
- Children under 11 years old must use this device under adult supervision.
- Do not expose the product to chemical solvents, direct sunlight, or high temperatures.
- Avoid dropping, stepping on, or exposing the device to vibrations or impacts.
- If the device will not be used for an extended period, remove the battery from the charging box to prevent potential damage.

IMPORTANT SAFETY INSTRUCTIONS

This thermometer is intended solely for measuring human body temperature as described in this manual. Any use outside its intended purpose may result in inaccurate measurements, device malfunction, or injury. The manufacturer cannot be held liable for damage caused by incorrect use or application.

- Never immerse the thermometer in water or any other liquids.
- Refer to the Cleaning and Disinfecting section for proper cleaning instructions.
- Do not use the thermometer if it appears damaged or if anything unusual is observed.
- Never open, disassemble, or attempt to repair the instrument.
- This device is not suitable for use in the presence of flammable anesthetic mixtures with air, oxygen, or nitrous oxide.
- A physiological effect called vasoconstriction may occur in the early stages of fever, resulting in cool skin and potentially lower temperature readings.
- If the measurement result is inconsistent with the patient's condition or unusually low, repeat the measurement every 15 minutes. Verify the result using another core body temperature measurement method.
- Comprises sensitive components and must be handled with care. Avoid dropping, impacting, or subjecting it to excessive force.
- Keep the thermometer out of reach of children. Small parts, such as the battery cover or probe tip, may pose a choking hazard.

Protect the thermometer from:

- Extreme temperatures
- Impact and dropping
- Contamination and dust
- Direct sunlight
- Heat and cold

If the thermometer will not be used for a prolonged period, remove the batteries to prevent leakage or damage.

Warning!

- *This thermometer is NOT waterproof. Do not immerse it in liquids.*
- *The use of this instrument is not a substitute for consultation with your physician. Always seek professional medical advice for diagnosis and treatment decisions.*

Instructions for Use

The AHG-372 thermometer (ME EQUIPMENT or ME SYSTEM) is suitable for use in home or healthcare environments.

Warning!

- *Do not operate this device near active HF surgical equipment or in the RF-shielded room of a magnetic resonance imaging (MRI) system. These environments have high electromagnetic (EM) disturbances that may interfere with the device's operation.*
- *Avoid using this equipment adjacent to or stacked with other devices, as this may result in improper operation. If such use is necessary, monitor both devices to ensure they are functioning normally.*
- *Use only accessories, transducers, and cables specified or provided by the manufacturer. The use of unauthorized accessories may increase electromagnetic emissions or decrease electromagnetic immunity, leading to improper operation.*
- *Maintain a minimum distance of 30 cm (12 inches) between portable RF communications equipment (e.g., mobile phones, antennas). Failure to do so may result in degraded performance.*

Accessories & Compliance Considerations:

- Replaceable cables and accessories must meet the manufacturer's specifications to ensure compliance with Clause 7 (Emissions) and Clause 8 (Immunity) of the applicable EMC standards.
- Use only shielded cables, transducers, and other accessories specified or provided by the manufacturer.
- Replaceable components may include:
 - Generic items (e.g., shielded cables, specific load impedance).
 - Specific items (e.g., manufacturer-approved accessories with designated equipment or type references).
- If any modifications or unauthorized changes are made, the device must undergo appropriate inspection and testing to ensure safe operation.

1. Instructions for Safety & Performance

Follow all necessary guidelines for maintaining basic safety and essential performance regarding electromagnetic disturbances throughout the expected service life of the thermometer.

2. Guidance and Manufacturer's Declaration

This device complies with relevant electromagnetic emissions and immunity standards.

Table 1

Guidance and Manufacturer's Declaration - Electromagnetic Emissions	
Emissions Test	Compliance
RF emissions CISPR 11	Group 1
RF emissions CISPR 11	Class B
Harmonic emissions IEC 61000-3-2	N/A
Voltage fluctuations/flicker emissions IEC 61000-3-3	N/A

Table 2

Guidance and Manufacturer's Declaration - Electromagnetic Emissions		
Immunity Test	IEC 60601-1-2 Test Level	Compliance Level
Electrostatic discharge (ESD) IEC 61000-4-2	±8 kV contact ±2 kV, ±4 kV, ±8 kV, ±15 kV air	±8 kV contact ±2 kV, ±4 kV, ±8 kV, ±15 kV air
Electrical fast transient/burst IEC 61000-4-4	Power supply lines: ±2 kV input/output lines: ±1 kV	Power supply lines: ±2 kV
Surge IEC 61000-4-5	Line(s) to line(s): ±1 kV Line(s) to earth: ±2 kV 100 kHz repetition frequency	line(s) to line(s): ±1 kV 100 kHz repetition frequency
Voltage dips, short interruptions, and voltage variations on power supply input lines IEC 61000-4-11	0% 0.5 cycle At 0°, 45°, 90°, 135°, 180°, 225°, 270°, and 315°, 0% 1 cycle and 70% 25/30 cycles Single phase: at 0% 300 cycles	0% 0.5 cycle At 0°, 45°, 90°, 135°, 180°, 225°, 270°, and 315°, 0% 1 cycle and 70% 25/30 cycles Single phase: at 0% 300 cycles
Power frequency magnetic field IEC 61000-4-8	30 A/m 50Hz/60Hz	30 A/m 50Hz/60Hz
Conducted RF IEC 61000-4-6	150 kHz to 80 MHz: 3 Vrms, 6 Vrms (in ISM and amateur radio bands) 80% AM at 1 kHz	150 kHz to 80 MHz: 3 Vrms, 6 Vrms (in ISM and amateur radio bands) 80% AM at 1 kHz
Radiated RF IEC61000-4-3	10 V/m 80 MHz-2.7 GHz 80% AM at 1 kHz	10 V/m 80 MHz-2.7 GHz 80% AM at 1 kHz
Proximity magnetic fields IEC 61000-4-39	30 kHz: 8 A/m 134.2 kHz: 65 A/m 13.56 MHz: 7.5 A/m	30 kHz: 8 A/m 134.2 kHz: 65 A/m 13.56 MHz: 7.5 A/m
NOTE: UT is the a.c. mains voltage prior to application of the test level.		

Table 3

Guidance and Manufacturer's Declaration - Electromagnetic Emissions							
Radiated RF IEC61000-4-3 (Test specifications for ENCLOSURE PORT IMMUNITY to RF wireless communications equipment)	Test Frequency (MHz)	Band (MHz)	Service	Modulation	Power (W)	Distance (m)	Immunity Test Level (V/m)
	385	380-390	TETRA 400	Pulse modulation 18 Hz	1.8	0.3	27
	450	380-390	GMRS 460, FRS 460	FM ± 5 kHz deviation 1 kHz sine	2	0.3	28
	710	704-787	LTE Band 13,17	Pulse modulation 217 Hz	0.2	0.3	9
	745						
	780						
	810	800-960	GSM 800/900, TETRA 800, iDEN 820, CDMA 850, LTE Band 5	Pulse modulation 18 Hz	2	0.3	28
	870						
	930						
	1720	1700-1990	GSM 1800, CDMA 1900, GSM 1900, DECT, LTE Band 1, 3, 4, 25, UMTS	Pulse modulation 217 Hz	2	0.3	28
	1845						
	1970						
	2450	2400-2570	Bluetooth, WLAN, 802.11 b/g/n, RFID 2450, LTE Band 7	Pulse modulation 217 Hz	1,8	0.3	27
	5240	5100-5800	WLAN 802.11 a/n	Pulse modulation 217 Hz	0.2	0.3	9
	5500						
	5785						

Table 4

Guidance and Manufacturer's Declaration - Electromagnetic Emissions		
Test Frequency	Modulation	Immunity Test Level (A/m)
30 kHz	CW	8
134.2 kHz	Pulse modulation ^a 2.1 kHz	65 ^b
13.56 MHz	Pulse modulation ^a 50 kHz	7.5 ^b
a) The carrier shall be modulated using a 50% duty cycle square wave signal. b) r.m.s., before modulation is applied.		

American Health Gate Co., LLC Limited Warranty

Limited Warranty. American Health Gate Co., LLC ("AHG") warrants AHG Rechargeable Electronic Thermometer AHG-372 (the "Product") purchased from AHG, an AHG affiliate or an authorized AHG dealer at the point of original sale, shall be free of manufacturing defects in workmanship and material for the lifetime of the original retail purchaser (the "**Purchaser**") from the date of the original purchase (the "Warranty Period").

Non-Transferable. This Limited Warranty is to the Purchaser only and is not transferable to any other person or entity.

Exclusions from Warranty Coverage. AHG has no obligation under this Limited Warranty with respect to any defect or damage to the Product arising from any abuse, improper use or mishandling of the Product. The Limited Warranty shall not apply to any claimed defect or damage arising out of or being caused by any of the following, including, but not limited to:

- Failure to use the Product in accordance with AHG instructions or recommendations;
- Failure to assemble or install the Product according to AHG's instructions;
- Damage to the outside shield;
- Damage that has occurred during shipping;
- Removal, defacement or alteration of the serial number/QC seal;
- Routine maintenance items, normal wear and tear, cosmetic deterioration or electrical components damaged as a result of fluctuations in electric current;
- Warranty repairs made by anyone other than AHG or an authorized and qualified AHG dealer or designee;
- Damage or loss resulting from acts of nature, vandalism, theft, war or other events over which AHG has no control; or
- Exhaustion or depletion of consumable parts of the Product, including [charging box, batteries, or packing].

Warranty Process; Basis of Warranty. In the event that the Product appears to have defects in materials and/or workmanship under everyday use and service, Purchaser shall: (1) submit a claim for warranty online at

<https://americanhealthgate.com/contact-us> or via electronic mail or telephone, (2) provide the applicable information on the warranty card included in the instruction manual accompanying the Product and submit such warranty card to AHG or an authorized AHG dealer via postal mail, or (3) present the Product to AHG or to an authorized agent, dealer or distributor of AHG where Purchaser purchased the Product (the "Place of Purchase"). In the event Purchaser delivers the defective Product to the Place of Purchase, an authorized agent at the Place of Purchase shall inspect the Product to determine eligibility for replacement under the terms of this Limited Warranty. The authorized agent at the Place of Purchase shall submit a claim to AHG to confirm that any defects in the Product are covered under this Limited Warranty. Upon determination that defects in the Product are covered by the terms of this Limited Warranty, the Purchaser's recovery shall be in the form of replacement of the Product. The cost of shipping and packaging to return the Product to AHG or to an authorized AHG dealer will be the sole responsibility of the Purchaser.

Remedy. Purchaser's sole and exclusive remedy under this Limited Warranty in the event of a defect in material or workmanship in the Product or any part or component thereof, during the Warranty Period is that AHG or an authorized AHG dealer will replace the Product. In the event a specific model of a Product has been discontinued and replacement with an identical model is not possible, AHG or an authorized AHG dealer will replace the defective Product with the latest model of such Product. This Limited Warranty shall be deemed null and void if repairs are undertaken by persons not authorized by AHG and if original AHG parts are not used in the repair of such defective Product. This exclusive remedy will not be deemed to have failed of its essential purpose so long as AHG has made reasonable efforts to replace the defective parts.

LIMITATIONS ON LIABILITY. THIS WARRANTY IS GIVEN BY AHG IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE. THE REPLACEMENT OF THE PRODUCT IS THE EXCLUSIVE REMEDY. AHG SHALL NOT BE LIABLE TO THE PURCHASER OR ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION PERSONAL INJURY, DEATH, PROPERTY DAMAGE,

LOST PROFITS, LABOR COSTS, OR ANY OTHER PECUNIARY DAMAGE, WHETHER DUE TO ANY DEFECT, DELAY, NONDELIVERY, NONPERFORMANCE, RECALL, BREACH BY AHG, OR OTHER REASON, ALL CLAIMS IN TORT, STRICT LIABILITY, AND FAILURE OF ESSENTIAL PURPOSE ARE WAIVED AND EXCLUDED, INCLUDING CLAIMS OF AHG'S NEGLIGENCE. AHG SHALL NOT BE LIABLE TO THE PURCHASER OR ANYONE ELSE IN TORT, STRICT LIABILITY, OR ANY OTHER LEGAL OR EQUITABLE THEORY FOR ANY ALLEGED DEFECT IN THE DESIGN OR MANUFACTURE OF THE PRODUCT OR FOR THE OMISSION OR ALLEGED INADEQUACY OF ANY WARNING. EXCEPT FOR THE LIMITED WARRANTY HEREIN, THE PURCHASER ACCEPTS THE PRODUCT "AS IS" WITH ALL FAULTS AND ASSUMES THE RISK OF LOSS FOR ANY DEFECT OR NONCONFORMITY. PURCHASER WAIVES, RELIEVES AND RELEASES AHG FROM ANY AND ALL CLAIMS, CAUSES OR RIGHTS OF ACTION, AND LIABILITY FOR ANY REDHIBITORY, PATENT, OR LATENT VICES, WHETHER BY STATUTE OR COMMON LAW, OBVIOUS OR UNKNOWN, EASILY DISCOVERABLE OR HIDDEN, EXCEPT AS SPECIFICALLY PROVIDED IN THE WARRANTY. UNDER NO CIRCUMSTANCES SHALL AHG'S LIABILITY FOR ANY DEFECT IN THE PRODUCTS, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR ANY OTHER THEORY, EXCEED THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. THERE ARE NO THIRD-PARTY BENEFICIARIES TO THIS AGREEMENT.

PURCHASER ACKNOWLEDGES AND DECLARES THAT PURCHASER HAS READ AND UNDERSTANDS ALL TERMS AND AGREES TO BE SO BOUND, AND THAT PURCHASER'S RECEIPT OF THE WARRANTY AND PRODUCT, AND ANY PAYMENT FOR THESE, SIGNIFIES THAT PURCHASER HAS VOLUNTARILY AND KNOWINGLY CONSENTED TO ALL TERMS, INCLUDING THE WAIVERS AND LIMITATIONS CONTAINED HEREIN.

Legal Rights. Some countries and/or states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to Purchaser. This Limited Warranty gives you, the Purchaser, specific legal rights, which may vary from country to country and/or state to state. This Limited Warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of AHG is authorized to make any warranty in addition to those made in this agreement.

**American
Health
Gate**

American Health Gate Warranty Card

Please complete the warranty card that came with this product and mail it to:

American Health Gate LLC

450 Alaskan Way S., Suite 200, Seattle, WA 98104, USA

AHG Customer Support: +1 888 881 3479

www.americanhealthgate.com

Customer Name: _____

Telephone Number: _____

Email Address: _____

Where purchase: _____

Date of purchase: _____

Model: _____ Batch NO.: _____



Head office:

American Health Gate LLC

450 Alaskan Way S., Suite 200, Seattle, WA 98104, USA

www.americanhealthgate.com